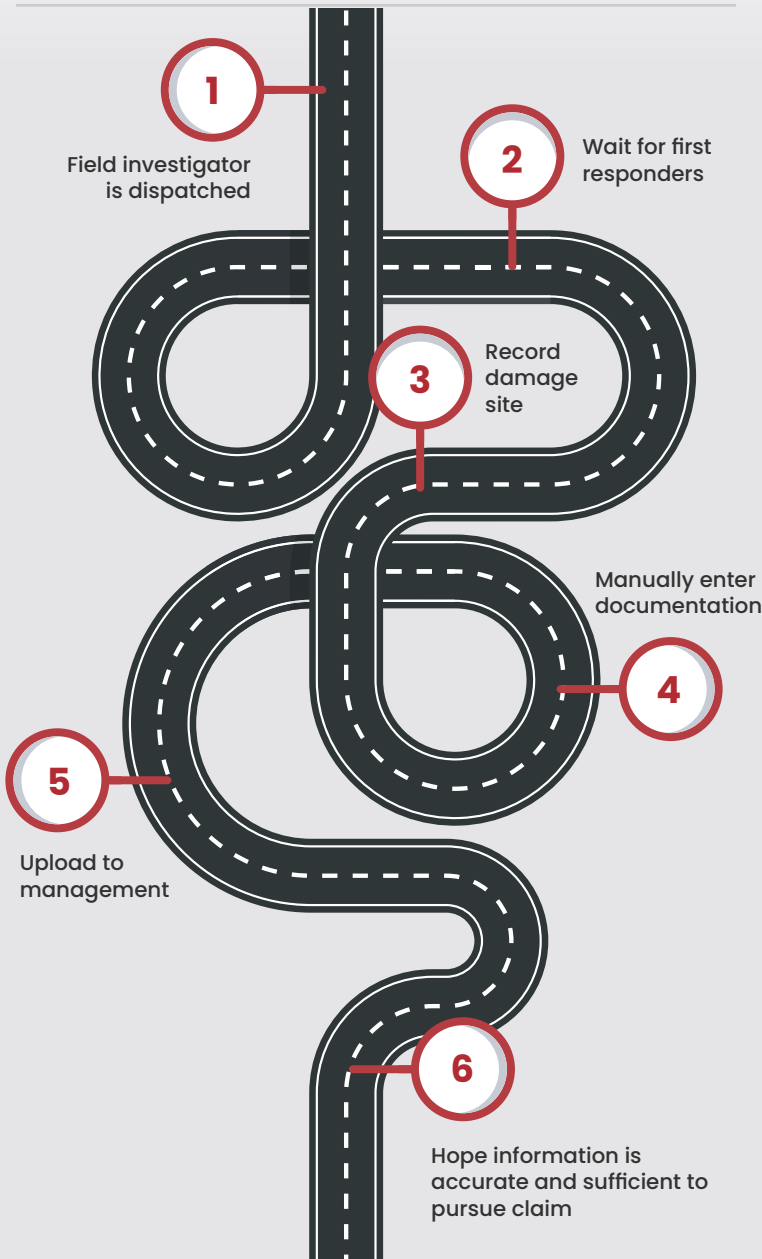


# Road to Recovery

There are two ways to handle First Notice of Loss (FNOL).  
Which road will you choose?

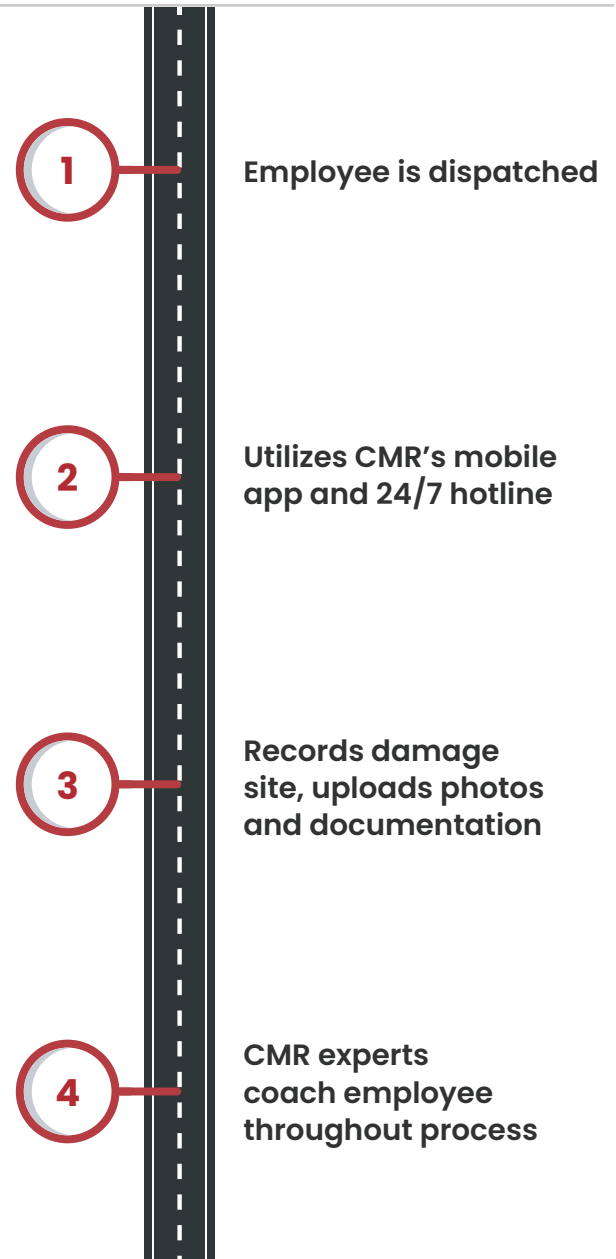
## Standard Process

Takes too long, with too many people  
and a long paper trail



## CMR Process

10-minute digital intake with one person



This approach requires significant training (and retraining!) to capture everything needed to recover the claim. **It's redundant, expensive and leads to process gaps.**

Our approach means no employee has to be a specialist — **we walk through the process in real-time**, ensuring all data is captured in our automated system to recover on the claim.

# The Benefits of FNOL Experts

**Our simplified First Notice of Loss (FNOL) process equips organizations to protect their most important assets — their people.**

Through our mobile app and 24/7 phone support, our team can walk any employee through the process of uploading the right pictures and gathering the necessary information to quickly restore service and begin claims recovery.

**Contracting with an expert is the answer to recovering damage claims and alleviating staffing issues. Not all experts are the same, though. Claims Management Resources (CMR) is the clear, preferred partner.**



We only get paid when you do, so **we're highly motivated to invoice — and recover — winning claims quickly.** Our average cycle time is 76 days.



We recover on **more than 80% of claims**, smashing the industry average.



We have the experience needed to get the job done right. We invoice **over 81,000 claims a year for well over \$230 million!**



The photographs and real-time data captured on the scene through **our FNOL app lead to higher recovery rates.**

CMR has over 35 years of experience recovering money on damaged property for utility companies and government entities. Operating 100% contingency-based, **we are a low-risk, high-reward solution** to property damage claims problems. By outsourcing to CMR, existing employees can focus on higher-level tasks and the organization's core competencies.

**Leaning on our FNOL experts is the right call.**